

## A message to our guests regarding COVID-19

March 12, 2020: Snip-its is continually monitoring news and updates regarding the spread of COVID-19 (coronavirus) provided by the World Health Organization (WHO), <u>The Centers for Disease Control (CDC)</u>, and local/national public health authorities in the markets in which we operate.

All of us at Snip-its understand that the health and safety of all customers and staff are paramount. To help ensure this safety and provide peace of mind to the public, we have provided enhanced cleaning and sanitizing directives to each of our salons that goes above and beyond standard protocol. These proactive steps will help minimize and prevent the spread of coronaviruses. In addition to thorough store cleanings, each salon chair will be sanitized after each use, waiting room areas, toys, and tablets will be disinfected multiple times per day, as will common area touch-points such as door handles, restrooms, and the front desk. We will also increase the frequency in laundering of towels and aprons. Haircare tools, as always, will be cleaned and sanitized regularly in accordance with State Board Licensure regulations.

We all share the responsibility of ensuring that the health and safety of all employees and customers are not compromised. Salon employees within the Snip-its system are prohibited from working if they are feeling unwell or exhibiting any cold or flu-like symptoms. We welcome all healthy guests in our salons and will continue to operate as normal until such time as it is deemed unsafe to do so.

Please continue to monitor our social media pages or contact your local Snip-its Haircuts for Kids salon for additional information.